Maintenance Procedures

Glazing

Glass should normally be cleaned with a clean cloth and a clear non-abrasive cleaner, such as clean soapy water or a proprietary window cleaner. For glass with a patterned, etched or sandblasted surface, a stiff bristle or nylon brush can be used to remove dirt from the recesses in the surface.

Patterned glass, acid etched glass and sandblasted glass should only be cleaned with a clear non-abrasive cleaner. Any insoluble material in the cleaner may deposit in the recesses of the etching or sandblasting and may be very difficult to remove.

It is not advisable to use razors or knife blades to remove stubborn marks on the glass surface.
No spirit based solutions to be used in cleaning the glass.

All glass in TJ Ross (Joiners) doors and adjoining screens and fanlights, is toughened or laminated to comply with current building regulations. Should any replacements be required, it is imperative that glass of a similar standard is used.

Ironmongery

General cleaning should be carried out regularly in the same way as for window frames. A soft, non-abrasive cloth should be used on brass or chrome fittings to prevent scratching. Please do not use alkaline or acidic cleaners as they can tarnish the surface and/or destroy any protective material to the handles/furniture.

General Maintenance

Spray hinges, locks, door handles and aluminium channels (where fitted), with a silicone spray twice a year to keep them operating smoothly. Espagnolette locking systems and hinge systems must be cleaned of insects, dirt and cobwebs prior to the silicone spray is applied. If you have windows fitted with drains or vents they should be cleaned regularly.

Paint/Stain

Clean window/door frames regularly (twice yearly as a minimum) using warm water, a mild detergent and non-abrasive cloth. Do not use alkaline or acidic cleaners as they can damage the painted or stained finish and can potentially have a detrimental effect on the glazing system.

When the product is showing signs of fading it will require to be recoated. However in areas of high exposure a complete recoat may be required sooner. Any knocks or abrasions can be repaired with flexible two-pack filler, then de-nib with Siasoft (or similar) prior to redecoration. When coating, simply clean the timber frame and redecorate with a high quality, water based micro-porous paint or stain as appropriate. NB: Use of abrasive solutions, pastes or grit paper will cause severe damage to stain system.

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